



COMPANY **20**
PROFILE **26**

YOUR LIFE MATTERS

AUXILIUMTM
Assistance



MULTIUM™
Assistance



AUXILIUM[™]
Assistance

"WE ARE DRIVEN BY A SINGLE PURPOSE: TO MAKE ESSENTIAL LIFE SUPPORT ACCESSIBLE TO EVERY HUMAN ON EARTH. BECAUSE CARING FOR HUMANITY KNOWS NO BORDERS."

Naim Zappin
نعيم ياسين
المدير التنفيذي

WHO WE ARE

DRIVEN BY HUMANITY DELIVERING CARE ANYWHERE

We believe that life-saving medical care is a universal right. Operating under the highest humanitarian principles, we have dedicated our expertise to providing critical medical assistance and relief in the world's most challenging and hostile environments. Our mission is to ensure that elite, uncompromising healthcare reaches those affected by conflicts, crises, and natural disasters.

STRATEGIC PRESENCE IN CRISIS ZONES

Headquartered in Amman, Jordan, our operational reach extends directly into complex environments. Alongside our active branch in Kurdistan, Iraq, we maintain official, on-the-ground representatives in conflict-affected regions, including Libya, Syria, and Yemen. Furthermore, through strategic partnerships in Sudan, we possess the logistical agility to navigate severe challenges, facilitating safe medical evacuations and immediate crisis response.

A DECADE OF LIFESAVING OPERATIONS (EST. 2014)

Founded in 2014, our journey began as a vital bridge connecting international patients with world-class healthcare. Over the years, our mission has dynamically evolved. Today, we stand as a critical lifeline, expertly navigating complex logistical and security barriers to deliver emergency medical interventions and continuous care to populations in disaster and war zones.

PIONEERS IN MEDICAL CRISIS MANAGEMENT

We have worked tirelessly to mobilize elite medical competencies to serve vulnerable populations. We take immense pride in our ability to deploy advanced medical solutions, coordinate complex treatments, and transform our extensive healthcare network into a rapid-response mechanism for those in dire need of medical rescue and sustained support.





Naim Gappin

OUR
VALUES

03

VALUES

We are anchored by an unwavering commitment to human life. Our operations are driven by: Rapid Responsiveness in critical moments, Absolute Integrity and confidentiality, Compassionate Care, Unyielding Resilience, and Medical Excellence in the face of adversity.

OUR
MISSION

02

MISSION

To execute rapid, secure, and highly specialized medical interventions and evacuations. We are committed to navigating the most complex environments with unwavering professionalism, safeguarding patient dignity, and delivering exceptional humanitarian healthcare that exceeds international standards.

OUR
VISION

01

VISION

To be the premier global lifeline for emergency medical assistance and comprehensive healthcare solutions, ensuring that elite, uncompromising medical care reaches every patient in need, regardless of geographical or situational barriers.

- 01 - Cross-Border Medical Evacuations (Air & Ground)
- 02 - Rapid Medical Response in Hostile Environments
- 03 - Complex Trauma & Surgical Coordination
- 04 - Deployment of Specialized Medical Escorts

- 05 - 24/7 Urgent Case Assessment & Triage
- 06 - Logistical Management & Border Clearances
- 07 - Advanced Reconstructive Post-Trauma Care

OUR SERVICES

"At Auxilium Assistance, we do more than coordinate healthcare; we engineer survival. Operating at the intersection of complex logistics and elite medical care, we provide an unbreakable lifeline for patients in the world's most challenging environments. From rapid cross-border evacuations to specialized trauma management, our services are specifically designed to overcome impossible barriers and deliver world-class medical intervention when every second counts."





01 CROSS BORDER MEDICAL EVACUATIONS

This service represents the pinnacle of our operational capabilities. At Auxilium Assistance, we act not merely as coordinators, but as a fully integrated mobile emergency room, transporting critical patients across international borders under the most complex and hostile circumstances.

1. Air Evacuation Operations

Dedicated Air Ambulances: Deployment of fully equipped flying Intensive Care Units (ICUs). These missions are staffed by elite medical teams (critical care physicians and flight paramedics) for rapid extraction from high-risk or remote areas directly to safety.

Commercial Medical Escorts: Expert coordination of commercial airline stretcher installations, or deploying specialized medical escorts for stable patients requiring continuous monitoring, intravenous therapy, and oxygen support during flight.

2. Ground Evacuation Operations

Advanced Life Support (ALS) Ambulances: Dispatching heavy-duty, long-distance ambulances equipped with transport ventilators, advanced cardiac monitors, and emergency pharmacology to ensure absolute patient stability across borders.

Zero-Point Border Transfers (Back-to-Back): In scenarios where direct border crossing is restricted due to security or political barriers, we seamlessly execute back-to-back transfers at the exact border line. This ensures uninterrupted medical supervision while transferring the patient between transport vehicles.

3. Tactical Logistics & Clearances

Cross-Border Navigation: Rapid acquisition of emergency flight landing permits, overland security clearances, and urgent medical visa facilitation.

Bed-to-Bed Protocol: Strict pre-mission coordination with the receiving hospital to guarantee immediate ICU bed availability, ensuring a direct and rapid handover to the receiving medical team without a second of delay.



02 RAPID MEDICAL RESPONSE

This core capability defines our operational edge. When conflicts, crises, or natural disasters strike, conventional healthcare infrastructure often collapses. We step directly into this void, acting as a rapid deployment force to deliver immediate, life-saving medical interventions where they are needed most.

Tactical Medical Deployment: Rapidly dispatching highly specialized trauma teams—comprising critical care physicians, surgeons, and combat-experienced paramedics—who are trained to operate under extreme duress and in severely resource-depleted environments.

On-Site Stabilization & Triage: Executing immediate "damage control" medical interventions, advanced hemorrhage management, and critical life support directly on the ground. Our priority is to stabilize severe casualties to withstand the rigors of extraction.

Integrated Security & Logistics: Operating in seamless coordination with on-ground intelligence and security protocols to safely navigate active conflict zones. We establish secure medical corridors, maintain unbroken supply chains for emergency blood and medications, and ensure the absolute safety of both the patient and our medical extraction teams.



03 COMPLEX TRAUMA & SURGICAL COORDINATION

Surviving a hostile environment or a medical crisis is only the first phase; receiving definitive, life-saving treatment is the critical next step. We do not simply transport patients; we orchestrate their complete surgical journey, connecting battlefield or crisis-zone casualties with world-class definitive care.

Strategic Medical Placement: Leveraging our extensive network of elite hospitals and Level 1 trauma centers in Jordan and internationally, we bypass standard admission delays. We ensure the patient is routed directly to the facility best equipped to handle their specific, complex injuries.

Multi-Disciplinary Surgical Boards: War trauma and severe accidents rarely affect a single organ system. Before the evacuated patient even lands, we assemble a specialized board of top-tier surgeons—spanning neurosurgery, orthopedics, vascular, and reconstructive disciplines—to formulate a precise, unified surgical plan.

Zero-Wait Operating Room Protocol: In severe trauma, time is tissue. Our pre-arrival coordination ensures that imaging facilities, blood banks, and surgical suites are fully prepped and on standby. This facilitates a seamless transition from the air ambulance stretcher directly to the operating table without a single minute wasted in emergency rooms.



04 SPECIALIZED MEDICAL ESCORTS

Transporting a critically ill or injured patient out of a hostile environment requires an unbroken chain of survival. We deploy elite medical personnel to physically accompany patients every step of the journey, effectively transforming commercial flights, ground vehicles, or chartered aircraft into mobile intensive care units.

Elite Personnel Selection: We do not use standard medical staff for extractions. Based on the patient's specific pathology, we deploy highly trained specialists—including ICU physicians, aviation medical officers, and combat-experienced paramedics—who are certified to manage critical care at high altitudes and under extreme stress.

Portable Advanced Life Support: Our escorts travel fully equipped with tactical, aviation-approved medical gear. This includes portable mechanical ventilators, multi-parameter cardiac monitors, defibrillators, and comprehensive emergency pharmacology, ensuring they can instantly intervene if the patient's condition deteriorates mid-transit.

Seamless Bed-to-Bed Continuity: The medical escort's mission begins directly at the patient's bedside in the crisis zone. They maintain complete clinical authority during the extraction and do not stand down until a comprehensive, face-to-face medical handover is completed with the receiving surgical or ICU team at the destination hospital.



**Our Footprint
Spans the Globe**

AUXILIUM[™]
Assistance



05 URGENT CASE ASSESSMENT

Medical emergencies in crisis zones do not adhere to business hours, and neither do we. Auxilium Assistance operates a continuous, around-the-clock medical command center. We are equipped to instantly receive, analyze, and act upon critical medical intelligence, turning moments of chaos into coordinated rescue missions.

Immediate Clinical Triage: Upon receiving an SOS or a medical inquiry, our on-call critical care physicians rapidly evaluate the patient's medical reports and vitals. We conduct precise triage to determine the exact severity of the case, survival windows, and whether the patient is hemodynamically stable enough to withstand evacuation.

Remote Medical Support (Telemedicine): In volatile environments where our extraction teams are en route, we provide immediate telemedical intervention. Our senior specialists consult directly with the local doctors or medics on the ground in the crisis zone, guiding life-saving stabilization protocols until our physical extraction team arrives.

Rapid Mission Blueprinting: We translate the medical assessment into an actionable logistical plan within hours. Based on the triage results, we instantly determine the required mode of transport (air or ground), the exact medical equipment needed, and the specific expertise of the medical escort team to be deployed.



06 LOGISTICAL MANAGEMENT BORDER CLEARANCES

World-class medical expertise is ineffective if a patient is trapped behind geopolitical borders. We specialize in dismantling the severe bureaucratic, security, and logistical barriers that isolate patients in conflict zones. We clear the path so our medical teams can execute their missions without delay.

Accelerated Security & Visa Clearances: Navigating complex immigration laws during a crisis is a daunting challenge. Our dedicated logistics team handles the rapid processing of emergency medical visas, security approvals, and cross-border movement permits for patients of all nationalities, specifically targeting restricted or heavily monitored regions.

Aviation & Ground Transit Permits: We cut through international red tape. We secure immediate overflight and emergency landing rights for air ambulances, even in airspace with stringent restrictions. For ground operations, we coordinate high-level approvals to grant our ALS ambulances access to highly secure border points (Zero-Point access).

Multi-Agency Synchronization: A successful extraction requires perfect timing across multiple entities. We act as the central command liaison, coordinating simultaneously with embassies, border control agencies, aviation authorities, and the receiving hospitals. We manage this intricate web in real-time, instantly adapting routing plans if sudden border closures or security threats arise.



07 ADVANCED RECONSTRUCTIVE POST-TRAUMA CARE

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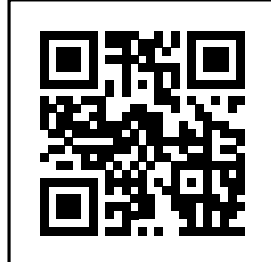
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CONTACT US

We are dedicated to providing you with exceptional support and answering all your medical inquiries. Please feel free to contact us during our standard operational hours:
Saturday – Thursday: 09:00 AM to 06:00 PM



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